

14 November 2023

To Whom It May Concern:

RE : TBIG Managed Solutions

LogicTrials SA has been using the services of TBIG since June 2018 as an IT service provider.

The services provided to LogicTrials include but are not limited to desktop support and backoffice support. TBIG also manages our antivirus, software licencing, backups, voip solution and business fibre.

LogicTrials operate in a very strictly regulated environment, and it is essential that our IT infrastructure is always effective and secure. Since contracting TBIG we have not experienced any serious problems. In the event of problem being reported the support is fast and effective.

TBIG also supported LogicTrials in the development and coding of a business specific quality management system through an outsourced coding company.

The services provided by TBIG are satisfactory, and the staff are committed, responsive, adhere to stipulated timelines and well-trained.

We can recommend the services of TBIG.

Kind Regards

Deidre' Oosthuizen
Director

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